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FACSIMILE SUBMISSION UNDER 37 CFR 1.8

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TO:	Commissioner for Patents	FROM:	Kent J. Sieffert
COMPANY:	U.S. Patent and Trademark Office	DATE:	FEBRUARY 16, 2005
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PHONE NUMBER:		SENDER'S REFERENCE NUMBER:	1018-001US02
RE:	Status Inquiry	APPLICATION SERIAL NUMBER:	10/634,654

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lalitha Vaidyanathan; Confirmation No. 6366  
John Quinn; Ahmedulla  
Khaishgi; Cara Cherry-  
Lisco  
Serial No.: 10/634,654  
Filed: August 5, 2003 Customer No.: 28863  
Examiner: Unknown  
Group Art Unit: 3629  
Docket No.: 1018-001US02  
Title: SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN  
ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE  
RESOLUTION PROCESS

CERTIFICATE UNDER 37 CFR 1.8 I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent and Trademark Office on February 16, 2005.

By:   
Name: Patricia Cygan

STATUS INQUIRY

Commissioner for Patents  
Alexandria, VA 22313-1450

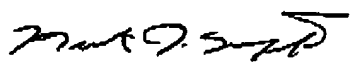
Dear Sir:

Kindly advise the undersigned of the present status of this application and please indicate when a communication from the Patent and Trademark Office may be expected.

Date:

February 16, 2005  
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